

JULY 1, 2018 - JUNE 30, 2019



PORTLAND HOMELESS FAMILY SOLUTIONS

ANNUAL REPORT

OUR MISSION
IS TO EMPOWER
HOMELESS
FAMILIES WITH
CHILDREN TO GET
BACK INTO
HOUSING AND
STAY THERE.

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www.pdxhfs.org • [#home4good](https://twitter.com/home4good)





A LETTER FROM THE EXECUTIVE DIRECTOR

Dear PHFS Village,

The last year has been one of intense transition for PHFS. We closed our beloved Goose Hollow & Thirteen Salmon shelters and moved our operations out to SE Portland so we could expand our services and be closer to where the families we work with spend their time. Our new campus in Lents has been under construction for nearly a year, much longer than we ever expected it to be. We are ready for construction to come to a close so we can fully open our new program and triple our capacity for serving families. One thing that has been constant through all of this transition is the support from our PHFS Village. You all have continued to show up as volunteers, donors, thought partners, problem solvers, pro bono engineers, architects, designers, and attorneys, and so much more. Thank you so much for your continued support and belief in our mission. Together, we are helping hundreds of families end their homelessness for good.

Gratefully,

Brandi Tuck, *Executive Director*

PHFS THROUGH THE YEARS:

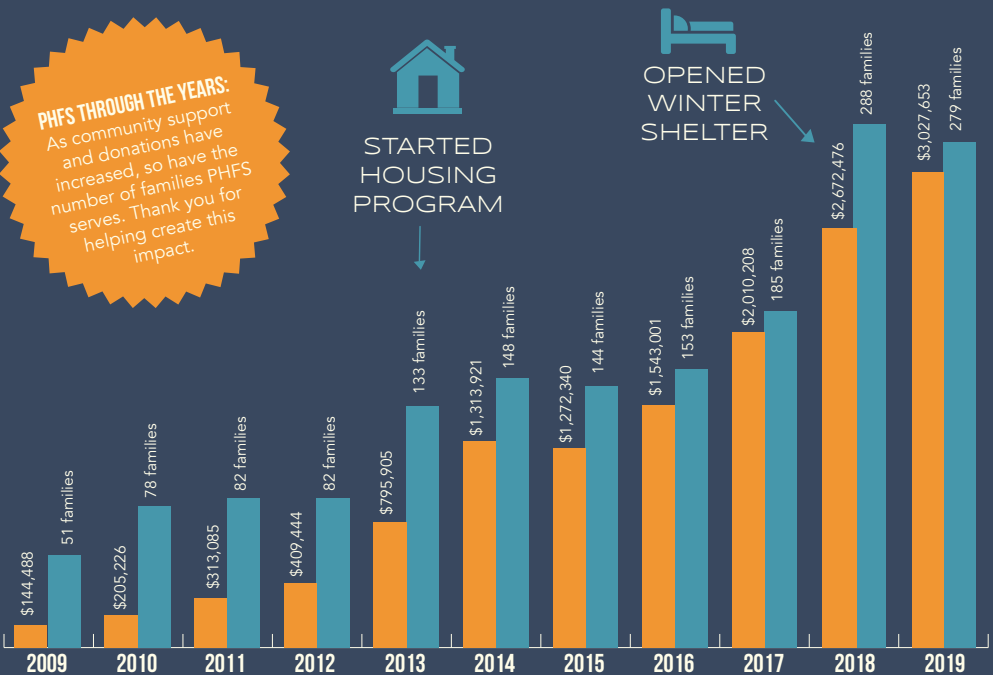
As community support and donations have increased, so have the number of families PHFS serves. Thank you for helping create this impact.



STARTED HOUSING PROGRAM



OPENED WINTER SHELTER



A YEAR OF GROWTH

LULLABY PROJECT

For the second year, PHFS partnered with the Oregon Symphony on the Lullaby Project, created by Carnegie Hall. Eight moms staying at PHFS' shelters were paired with professional singer-songwriters to co-create lullabies for the moms' kids. Writing music was something none of the moms had ever done, but they co-created songs that are heartfelt, joyful, and beautiful with help from musicians including Edna Vasquez and LaRhonda Steel. All lullabies were performed at a concert in April at The Old Church. The moms reported that the experience was amazing, healing, and empowering.



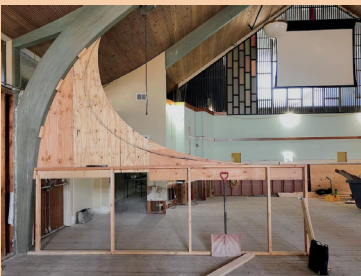
LISTEN:  Soundcloud

WATCH:  YouTube




LENTS CAMPUS EXPANSION

Our new campus in the Lents neighborhood of SE Portland triples PHFS' shelter capacity from 8 to 26 families a night, and becomes the headquarters for our Housing and Prevention Programs. We'll offer wrap-around services like ongoing case management, mental health care, life skills classes, community meals, and supplies like diapers and toiletries for families. PHFS is redefining what it means to provide services to families experiencing homelessness by using trauma-informed design and architecture to remodel our new Lents Campus. Research shows that using these innovative design principles will lead to better outcomes – shorter shelter stays and greater success moving into housing.




ELEMENTS OF TRAUMA-INFORMED DESIGN:


 Small areas so families have privacy

 Natural light, materials, & wood

 Flexible spaces and furniture

 Emotional and physical safety

 Color palette is the colors of the ocean with very low color contrast

 Access to natural landscapes: trees, flowers, and gardens

PROGRAM IMPACT



378
services provided



279
households



1,053
kids & parents

PREVENTION

Families at risk of an eviction get to keep their housing. We pay back rent and utilities for families during emergencies so they can stabilize.

102
families
stayed
housed



326
kids & parents



\$1,473
average investment
per family

HOUSING

Families experiencing homelessness move back into housing as quickly as possible. We provide rent assistance and case management for 6-12 months to help families keep their housing long-term.

167
families
housed



525
kids & parents



\$7,062
average investment
per family

ADULT EDUCATION

Families take evidence-based classes to learn new skills they use to secure and keep housing.

312
hours of
training



90
hours of
Incredible Years
Parenting



56
hours of ARISE
Life Skills
Curriculum



166
hours of Rent
Well Tenant
Education

SHELTER

Families have a safe, warm place to sleep with all the comforts of home – private sleeping space, food, showers, laundry, computers, and clothing.

109 families stayed in shelter

In August, we closed the Goose Hollow Family Shelter and Thirteen Salmon Family Center and moved to our new campus in Lents. This move allowed us to increase capacity from eight families a night to ten. Once we finish remodeling, we will serve 26 families per night. We also operated the Family Winter Shelter in NW Portland from December 2018 - April 2019.

LENTS FAMILY SHELTER

43	143	38
families served	kids & parents	nightly beds

FAMILY WINTER SHELTER

66	244	75
families served	kids & parents	nightly beds

ALL SHELTER PROGRAMS:

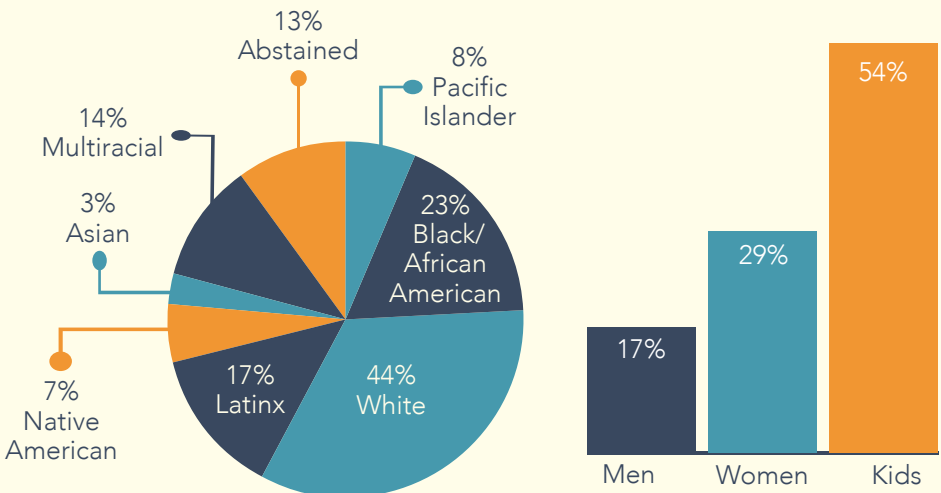


48 days average shelter stay



49% of kids were under age 5

HOUSEHOLD DEMOGRAPHICS



VOLUNTEER TEAM

Our volunteer team provides supportive, compassionate services to families in shelter.



814

volunteers



5,172

hours



12,510

dinners provided by volunteers



\$50,040

saved from donated dinners



\$131,375

saved from volunteer service



2^{1/2}

staff positions worth of service

“Volunteering at PHFS helps me feel like I am doing my small part to make a positive difference in our community.”
-Anu, volunteer since 2016

DONORS & FINANCIALS

So many community members, businesses, and foundations generously support our work.



1,062

individual donors



2,663

individual donations



176

foundation & corporate donors



495

new donors

PROGRAM & OPERATING SUPPORT

Indv. & Corp.	\$727,874
Foundation Grants	\$155,132
Gov't Grants	\$2,142,298
Total Revenue	\$3,025,304
Expenses	\$2,953,627
Net Income	\$71,677

LENTS CAMPUS RENOVATIONS

Indv. & Corp.	\$1,196,763
Joint Office on Homeless Services	\$300,000
Total Raised	\$1,496,763

GET INVOLVED!

There are so many ways to support PHFS in our mission to empower homeless families with children to get back into housing. Contact Emma@pdxhfs.org to get started!

MAKE A MEAL

Enjoy cooking for a crowd? Make a delicious dinner for families in shelter.

HOST A DRIVE

Collect much-needed items like diapers, toiletries, and blankets.

FOLLOW

 PDXHFS

 @pdx_hfs

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DONATE

We rely on private donations so we can fully implement evidence based-practices.

www.pdxhfs.org/donate

SUBSCRIBE

Stay up-to-date on PHFS events and activities by subscribing to our email list.

JOIN US

Attend our annual fundraiser, the Family Reunion, on October 11th.

www.pdxhfs.org/events

VOLUNTEER

Play with kids, sort donations, help with mailings, support our events, make a meal, and more.

PLAN

Include PHFS in your bequest provision in your will or revocable trust. Contact your attorney.

ADVOCATE

Engage with people living outside, be a YIMBY, and vote for housing legislation.

BOARD OF DIRECTORS

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