

ANNUAL REPORT

JULY 2019 - JUNE 2020



PORTLAND HOMELESS
FAMILY SOLUTIONS

www.pdxhfs.org



Family Village Play Room
Photo by Josh Partee



A LETTER FROM THE EXECUTIVE DIRECTOR

We thought the biggest thing that we would do this year would be to fully open Family Village. We were stunned to see our country experience both a pandemic and the largest social unrest that our country has seen in decades. But our team at PHFS has been flexible, adaptable, and never stopped serving families for a single day.

And we have become even more staunch in our commitment to anti-racism and anti-oppression. At PHFS, we believe there is an inextricable link between systemic racism and homelessness. The housing market has systematically and intentionally denied home ownership (and thus wealth accumulation) opportunities to BIPOC communities through redlining, discriminatory lending practices, state-imposed taxes on residents of color, and displacement through gentrification. As a result, there is an unequal playing field in the housing market that disproportionately disadvantages people of color. Housing and homelessness are not simply issues of moral or economic failings, but rather the effects of institutional and systemic racism and discrimination against BIPOC communities.

PHFS is committed to dismantling the structures of oppression and systemic racism within our own organization, and in our community. We truly believe that Black lives matter.

In solidarity,

Brandi Tuck
Executive Director

RESPONDING TO COVID-19

We continue to operate all of our programs at full capacity during the COVID-19 pandemic.



All families and staff at Family Village maintain social distance from each other, do daily symptom and temperature checks, are required to wear masks, and sanitize all surfaces at least four times a day.



With kids out of school and many parents out of work, families are relying on PHFS for nearly all of their meals. Our volunteers continue to provide hot meals every night. PHFS also provided food boxes to families living in motels or who had recently moved into housing.



PHFS expanded our Housing & Prevention programs to support more families who lost work due to the pandemic, including providing \$500 of cash assistance to 175 families (657 kids and parents) who were financially affected by the pandemic.

BECOMING FAMILY VILLAGE

OPENING OREGON'S FIRST SHELTER FEATURING TRAMA INFORMED DESIGN & ARCHITECTURE

On December 17, 2019, PHFS opened Family Village and tripled our capacity for serving families. We're trying to show there's a better way to provide shelter and services that helps people heal from the crisis and trauma of homelessness by building dignity, restoring power, and promoting autonomy.

Little did we know how critical Family Village would be for responding to the COVID-19 pandemic. Our individual private bedrooms for families make social distancing possible and have really helped us keep Family Village safe.

Since grand opening, we have also been able to finish some of our exterior projects like installing our playground and planting our vegetable garden.

FAMILY VILLAGE FEATURES

- 25 private bedrooms
- 4 shared living rooms
- Computer Lab
- Library
- Play Room & Rec Room
- Classroom
- Kitchen
- Dining Room
- Garden
- Playground
- Outdoor Seating
- Basketball Court

FAMILY VILLAGE CAPITAL FY 19-20

Indv., Fndn., & Corp.	\$348,501
In-Kind Donation Value	\$368,303
Total Raised	<u>\$716,804</u>



PREVENTION

Families at risk of an eviction get to keep their housing. PHFS pays back rent and utilities for families during emergencies so they can stabilize.

78 families stayed housed



159 kids & parents served



\$1,209 average investment per family

HOUSING

Families experiencing homelessness move back into housing as quickly as possible. PHFS provides rent assistance and case management for 6-12 months to help families keep their housing.

199 families housed



637 kids & parents



90% kept housing long-term



\$9,090 average investment per family

ADULT EDUCATION

Families take evidence-based classes to learn new skills they use to secure and keep housing.



48

hours of Incredible Years Parenting



40

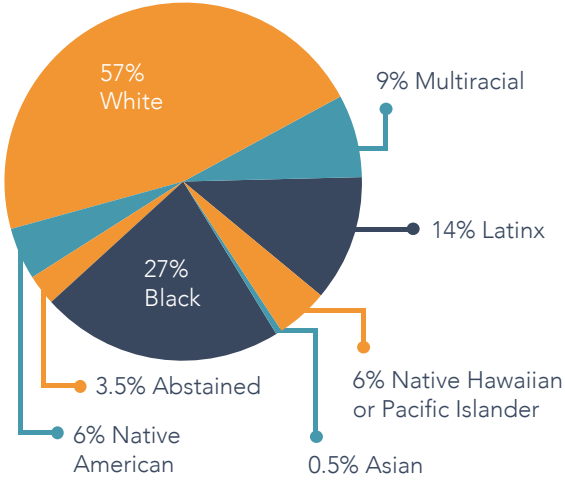
hours of Rent Well Tenant Education



SHELTER

Families have a safe, warm place to sleep with all the comforts of home – private sleeping space, food, showers, laundry, computers, and clothing.

51 families stayed in shelter



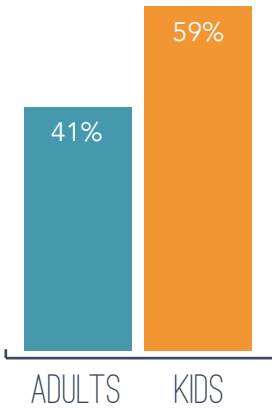
9 average age of a child in shelter



16% of kids were under age 5



75 days average shelter stay



TOTAL ANNUAL IMPACT

PHFS provides trauma-informed, culturally competent services that build dignity, restore power, and promote autonomy for families.



769

services provided



355

families



1,234

kids & parents

VOLUNTEERS

Our volunteer team provides supportive, compassionate services to families in shelter.



472

volunteers
provided support



2,832

hours
of service



1¹/₃

staff positions
worth of service



7,830

dinners provided
by volunteers



\$31,320

saved from
donated dinners



\$74,755

saved from
volunteer service



DONORS & FINANCIALS

So many community members, businesses, and foundations generously support our work.



1,478

individual
donors



3,518

individual
donations



772

new
donors



203

foundation &
corporate donors

PROGRAM & OPERATING SUPPORT

Indv. & Corp.	\$1,071,661
Foundation Grants	\$436,247
Gov't Grants	\$2,155,611
Total Revenue	\$3,663,519
Expenses	-\$3,229,982
Moved to Reserve	-\$250,000
Remaining	\$183,537

BOARD OF DIRECTORS

Dianne Alves, Co-Chair
Lisa Palermo, Co-Chair
Joshua Stadtler, Vice Chair
Matt Webber, Secretary

Michael Smoot, Treasurer
Sonja Connor
Sally Dadmun-Bixby
John Devlin

Phyllis Leonard
Kevin Payne
Robby Russell

GET INVOLVED!

VOLUNTEER

Enjoy cooking for a crowd or working in the garden? Become a volunteer!

HOST A DRIVE

Collect much-needed items like diapers, toiletries, and blankets.

FOLLOW

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DONATE

We rely on private donations so we can fully implement evidence-based practices.
www.pdxhfs.org/donate

SUBSCRIBE

Stay up-to-date on PHFS events and activities by subscribing to our email list.

PLAN

Include PHFS in the bequest provision in your will or revocable trust. Contact your attorney.

ADVOCATE

Engage with people living outside, be a YIMBY, and vote for housing legislation.

ATTEND

Attend one of our Solution Salons to learn about the causes and effects of homelessness.

MISSION

Portland Homeless Family Solutions' mission is to empower homeless families to get back into housing and stay there.

BUILDING DIGNITY • RESTORING POWER • PROMOTING AUTONOMY