

ANNUAL REPORT

JULY 2020 - JUNE 2021



PORTLAND HOMELESS
FAMILY SOLUTIONS

www.pdxhfs.org



A LETTER FROM THE EXECUTIVE DIRECTOR

Since the COVID-19 pandemic began over a year and a half ago, PHFS has continued to operate all of our programs. While we have had a few isolated cases among both families and staff, we have never had a COVID outbreak. The staff and families have worked so hard and been so diligent at preventing the spread of COVID-19.



While it's been really challenging to keep our programs open and serving families, dare I say that PHFS hasn't just been surviving this pandemic. In fact, we have been thriving! Our staff is amazingly creative and dedicated, and even through these challenging times, they have found ways to keep the magic of Family Village alive with events, bingo nights, coloring contests, baby showers, and even a birthday party for Harry Potter.

When we stopped focusing on just surviving the pandemic and started finding safe ways to engage with families again, we saw something special happen. Families came out of their rooms and engaged with staff and other families more. Kids started playing on the playground. Bingo nights got bigger, and relationships got stronger. Most importantly, families got into housing faster. We are delighted to share the impact of our work with you.

Warmly,

A handwritten signature in black ink that reads "Brandi".

Brandi Tuck
Executive Director

A YEAR IN REVIEW

Thanks to our amazing village of staff and supporters, we not only maintained, but even expanded our programs during the COVID-19 pandemic. We have continued to provide all of our critical services to help families get back into housing, and we still made time for fun, enriching activities and events for families.



AUGUST

Distributed backpacks and school supplies for 100 school-aged kids in

our programs. To help with distance learning, backpacks included school supplies, lap desks, headphones, and clothes.

OCTOBER

Successfully hosted our first virtual Family Reunion Fundraiser, and shelter staff hosted Harvest Fest: an outdoor, socially distanced festival filled with carnival games, costumes, and pizza for all the families in shelter.





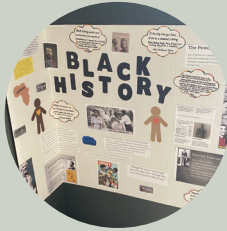
DECEMBER

Hosted an Adopt-a-Family holiday giveaway, providing gifts to more than 150 kids and their families. Carolers serenaded families as they picked up their gifts.



FEBRUARY

To help keep up morale in shelter, staff formed an Events Committee to plan celebrations every month. This month, we celebrated Black History Month.



MAY

Celebrated Asian American & Pacific Islanders Heritage Month, May Day, Mother's Day, and Memorial Day! It was a fun month filled with coloring contests, barbecues, and movie nights.

JUNE

We beat the heat with shaved ice, air conditioning, and water play days. We celebrated Juneteenth, Pride, and a bountiful garden full of delicious veggies.



JANUARY

Hired an education assistant to help support families in shelter with distance learning. We provided one-on-one help to each family to ensure they had the right technology and work space, and to support them in their learning and homework process.



MARCH

We celebrated Women's History Month, Pi(e) Day, & St. Patrick's Day!

APRIL



Hosted a Spring Festival including egg dying, an egg hunt, games, food, and even a visit from the Easter Bunny. Later that same day, we hosted a wedding for a couple who had



such a positive experience in shelter that they wanted to spend their special day with us. We went to you, our village of supporters, and got donations of flowers, a cake, decorations, hotel stays, dinner, and so much more!



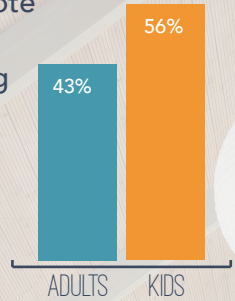
TOTAL ANNUAL IMPACT

PHFS provides trauma-informed, culturally competent services that build dignity, restore power, and promote autonomy for families. Our dedicated staff provided compassionate, supportive services every day during the pandemic.

 309
families

 909
kids & parents

 792
services



PREVENTION

Families at risk of an eviction keep their housing with flexible and responsive assistance. PHFS provides rent and utility assistance for families facing emergencies which may otherwise lead them to homelessness. PHFS also helped families navigate the eviction moratorium and access government resources.

 47 families
stayed
housed

 142 kids &
parents


 \$2,064 average
investment
per family

HOUSING

Families experiencing homelessness move back into housing rapidly even in the face of the COVID-19 pandemic. Once housed, PHFS provides rent assistance, case management, and retention services to help families keep their housing. Families create action plans to increase their financial stability, navigate community resources, access medical, mental health, and recovery care, and gain educational and employment opportunities.

 234 families
housed

 561 kids &
parents

 88% kept housing
long-term

SHELTER

Families have a safe, warm place to sleep with all the comforts of home – private sleeping space, food, showers, and laundry. Family Village is the first shelter in Oregon incorporating trauma-informed design and architecture. The design of our shelter provides opportunities for playing, healing, and rebuilding after experiencing homelessness, combined with a wide range of support to move families back into housing and stability.

PHFS has continued to operate under limited capacity due to the pandemic, recognizing half our population is not yet eligible for the vaccine. Yet with our wrap-around support and on-site housing staff, we still met our annual goal of families served.



53 families stayed in shelter



201 kids & parents



58% of kids were under age 5



10 average age of shelter guest



85 days average shelter stay

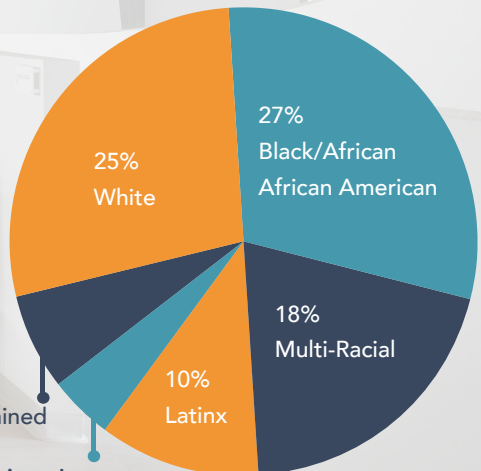


67% of parents were employed while in shelter



6% Abstained

4% Native American



VOLUNTEERS

Volunteers were creative and adaptive this year as we navigated our programs during the pandemic. Volunteers gardened, cooked meals, sewed masks, helped with mailings, and so much more.



304
volunteers
provided support



1,940
hours
of service



12,240
meals provided
by volunteers



\$56,220
saved from
donated meals



\$54,769
saved from
volunteer service



DONORS & FINANCIALS

Our community is strong and resilient. So many community members, businesses, and foundations demonstrated this through their generosity and giving spirit during this challenging year.



1,720
individual
donors



3,867
individual
donations

PROGRAM & OPERATING SUPPORT

Indv. & Corp.	\$1,569,688
Foundation Grants	\$246,150
Gov't Grants	\$2,062,282
Total Revenue	\$ 3,878,120
Expenses	-\$3,385,650
Moved to Reserve	-\$250,000
Remaining	\$242,470



884
new
donors



216
foundation &
corporate donors



MISSION

Portland Homeless Family Solutions' mission is to empower homeless families to get back into housing and stay there.

BOARD OF DIRECTORS

Dianne Alves, Co-Chair
Lisa Palermo, Co-Chair
Joshua Stadtler, Vice Chair
Michael Smoot, Treasurer
Matt Webber, Secretary
Sonja Connor
Sally Dadmun-Bixby
John Devlin
Phyllis Leonard
Kevin Payne
Robby Russell

 PDXHFS

 @pdx_hfs

 @pdx_hfs

BUILDING DIGNITY
RESTORING POWER
PROMOTING AUTONOMY



Family Village Exterior
Photo by Aaron Leitz



PORTLAND HOMELESS FAMILY SOLUTIONS
6220 SE 92nd Ave • Portland, OR 97266

